



RETURNS / EXCHANGE FORM

Thank you for shopping with online with us. We hope that you are happy with the item/s that you have ordered and you enjoy wearing them. However, if an item is unsuitable please return it for an exchange or refund within 14 days of receipt of the goods. No refunds will be given on wear and tear of goods. All refunds must be processed using this form. Please note, without proof of purchase returns are unable to be processed. For change of mind, postage costs will be the responsibility of the customer.

Please mail items to:

Love My Beads Online Returns

XXXXXXXXXX

XXXXXXXX, ACT, XXX

Australia

Love My Beads will not be responsible for items lost in transit so we encourage you to send goods via registered mail. Customers will be responsible for shipping charges unless returning an item deemed to have a manufacturer's fault. In this case, contact info@lovemybeads.com.au to organise method of shipping. If an item has a manufacturer's fault, you will receive a refund and/or exchange. For non-manufacturer faults item/s will be assessed and you will be notified thereafter if repair is possible and options following this. If a refund is requested, please allow two weeks for monies to appear in your account.

Yours sincerely,
Love My Beads

RETURN DETAILS

Invoice Number _____

Customer Name _____

Daytime Contact Number _____

Email Address _____

Address _____

Why are you returning your items?

Refund

Exchange

Faulty

Please list item/s you are returning

Style Number	Colour	Description	Price \$
Total \$			

For exchanges, please list the item/s you would like sent to you

Style Number	Colour	Description	Price \$
Total \$			